



ILLINOIS VICTIM SERVICES

**Office of the Illinois Attorney General
Crime Victim Assistance Line**

1-800-228-3368

1-877-398-1130 (TTY)

**The Illinois Department of Corrections
Victim Services Unit**

1-877-776-0755

1-800-546-0844 (TTY)

The Illinois Department of Human Services

1-800-843-6154

1-800-447-6404 (TTY)

Illinois Prisoner Review Board

1-217-782-7273

1-217-782-1617 (TTY)

1-800-801-9110 (Victim Toll-Free)

The Illinois Department on Aging

Senior Help Line

1-800-252-8966

1-888-206-1327 (TTY)

Department of Children and Family Services

Child Abuse Hotline

1-800-252-2873

1-800-358-5117 (TTY)

The Illinois Coalition Against Domestic Violence

1-877-863-6338

1-877-863-6369 (TTY)

The Illinois Coalition Against Sexual Assault

1-217-753-4117

Mothers Against Drunk Driving

1-877-MADD-HELP (1-877-623-3435)

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ILLINOIS ATTORNEY GENERAL

Notes:

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Illinois AVN

Automated Victim Notification System



VICTIMS HAVE THE RIGHT TO KNOW

Access to Information & Notification for:

Offender Custody Status
Court Event Information
Sex Offender Information



1-866-5-NOTIFY

TOLL-FREE 1-866-566-8439

TTY 1-877-502-2423

www.vinelink.com



A service sponsored by the:
Illinois Attorney General

ILLINOIS AVN AUTOMATED VICTIM NOTIFICATION SYSTEM

Illinois AVN is an automated service that allows you to track an offender's custody status, the status of a court case, or the status of a sex offender over the phone or Internet. You can register to be notified by phone and e-mail if an offender is released, transferred, escapes, or appears in court; or register to be notified by phone and e-mail about changes in the status of a registered sex offender.



Information

Call 1-866-566-8439 or visit www.vinelink.com and follow the instructions to access an offender's custody status, the status of a court case, or the status of a sex offender.

Registration

You can register to receive notifications relating to custody status, court event information, and sex offender information. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

If an offender is transferred from a county jail to the Illinois Department of Corrections (IDOC) and you want to track the offender while in the custody of IDOC, you must re-register after the offender is booked into the IDOC system.

Notification

Custody Status

You will be notified about the following events:

- Release
- Escape
- Transfer
- Death

Court Event Information

You will be notified about changes in scheduled court events.

Sex Offender Information

You will be notified when the status of a registered sex offender changes.

When Illinois AVN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the call and will stop the service from calling you again.

1-866-5-NOTIFY

Toll-Free 1-866-566-8439 TTY 1-877-502-2423
www.vinelink.com

Write down the following information,
tear off this panel,
and keep in a safe place:

Offender name

Offender number

Case number

Your four-digit PIN

- If you feel you are in danger, call 911 immediately.
- Illinois AVN is confidential. The offender will not know you are registered with this service.
- Since Illinois AVN calls automatically when an offender's custody status changes, you may get a call from Illinois AVN in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, Illinois AVN will leave a message. If there is no answer, the service will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

www.vinelink.com

Do not rely solely on Illinois AVN for your safety.
Make this service a part of your overall safety plan.